

Swansea Local Service Board Performance Management Framework

Our vision: Swansea citizens will be aspirational and have the confidence and resources to make their aspirations a reality. The Local Service Board is the Swansea-wide multi-agency partnership that will deliver the wider strategy on poverty, and its actions and performance framework is outlined in the Single Integrated Plan (SIP). The Outcomes Framework included below is based on the same set of population challenges as outlined in the SIP. In addition, we have a new outcome related to community resilience and wellbeing that will be populated.

Outcomes Framework

We will work to ensure that our communities have:

Active people – young and old

Active citizens

Active parents

Pride in the Community

Our long term aim is to be the best in class, not just in Wales or in the UK, but the very best practice and outcomes that can be seen. We will make use of evidence and good practice, and will chart a trajectory to show progress over time. As previously recognised, change on this scale may be generational and we will ensure that our performance framework reflects this long term vision. Swansea's key indicators and actions are outlined below.

Many of these targets will need to be agreed jointly with partners, as they have joint or lead responsibility for delivery in these areas. We will work with them to set challenging targets to achieve the outcomes listed.

Children have a good start in life

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key actions
Children are ready	% of children	81.7% achieved	Tbc jointly with	To significantly	Readiness for school strategy and

for school and ready to learn	starting school assessed on the Child Development Assessment Profile at Step 1 or higher in each area of development	Step 1 or higher (Children starting school in 2012/13)	partner agencies	improve children's readiness for school	action plan Delivery of the Council's Child Rights Scheme Expansion of the Flying Start scheme Develop a Parent's Network as a mutual support mechanism
Children are healthy at birth	% singleton live births with a low birth weight	6.3% (2012)	Tbc jointly with partner agencies	To reduce the number of singleton babies born under 5.5 lbs (2500g) in the most deprived fifth of the population by 19% by 2020	Readiness for school strategy and action plan
Incidence of domestic abuse are reduced and victims are well supported	Repeat victimisations Notification rate	Notification rate 14.4 (2012/13) Repeat Cases (MARAC) 31%	Tbc jointly with partner agencies	To more rapidly reduce the level of domestic abuse and its impact upon children	Delivery of the Swansea Domestic Abuse Action Plan
There are fewer teenage pregnancies	Teenage conception rate	tbc	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Delivery the partnership strategy for reducing teenage pregnancy

People learn successfully

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
All children achieve well at school	The achievement gap between those receiving and those not receiving free school meals	31.9% (2011/12)	Tbc jointly with partner agencies	To narrow the attainment gap between those receiving and not receiving free school meals	Provide opportunities for schools to share practice in use of PDG Develop enterprise education opportunities
Swansea schools deliver excellent education	All school inspections in Target Areas are good or better	tbc	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Implement the ERW School Improvement model
Adults are well qualified and skilled	Proportion of working age population with no qualifications	10.7% (2012)	Tbc jointly with partner agencies	To outperform the UK in reducing the proportion of working age population with no qualifications	Deliver actions for Swansea Learning City 2014

Young people and adults have good jobs

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
Young people are in work	% of people aged 18-24 claiming	5% (2013)	Tbc jointly with partner agencies	Outperform the UK in decreasing the %	Develop a Swansea Skills Campus Deliver NEETs Action Plan

	Jobseekers Allowance			of 18-24 year olds claiming Jobseekers Allowance	Expand opportunities for apprenticeships within the Council Review all support for young people to reduce duplication and introduce key worker model Provide additional work experience opportunities and increase their profile amongst young people
People are economically active	Economic inactivity rates	28.4% (2012/13)	Tbc jointly with partner agencies	Overall reduction in economic inactivity rate in Swansea	Develop Inform Swansea as an e-portal opportunity for employers
People are in jobs that pay well	Full-time weekly average earnings compared to UK average	£470.50 (2013)	Tbc jointly with partner agencies	Match the UK's average earnings growth rate	Support other LSB organisations to develop as Living Wage employers

People have a decent standard of living

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
Swansea has a healthy local economy	GVA per head	£15,933 (2011)	Tbc jointly with partner agencies	Match the UK's GVA per capital growth rate	Deliver Swansea's Economic Regeneration Strategy Deliver Swansea Bay City Region strategy Delivery of Realising the Potential programme to regenerate the city

					centre
Fewer children live in poverty	Percentage of children living in low-income households, compared with the UK average	10,880 children, 22.8% (2011)	Tbc jointly with partner agencies	To reduce the percentage of children in Swansea living in low-income households	Deliver Financial Inclusion Action Plan Universal Credit Steering Group and action plan developed Awareness raising plan on payday loans Promote good practice in school to school work on challenging stereotypes of poverty
A smaller gap between wealthy and disadvantaged families	Gap in disposable income between wealthiest and most disadvantaged wards	tbc	Tbc jointly with partner agencies	Reduce the gap in disposable income between the wealthiest and most disadvantaged wards in Swansea	Develop specific proposals to ensure black and minority ethnic communities are able to access services

People are healthy, safe and independent

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
People from disadvantaged areas live longer	Gap in life expectancy Gap in preventable early deaths	tbc	Tbc jointly with partner agencies	Close the health gaps between those living in the most deprived communities and	Acquire Healthy City Phase 6 status Deliver the Swansea Healthy City plan

				more affluent ones by 2.5%	
Older people are able to live more independently	Needs an indicator to be agreed	Tbc jointly with partner agencies	Tbc jointly with partner agencies	The proportion of older people supported by Social Services in their own homes is at least 85%	Revise the indicator to reflect independence Develop an LSB Older People strategy Reform Social Services Older People Services following wide consultation and review
Fewer people are misusing drugs	Needs an indicator to be agreed	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Greater promotion of drugs projects and advice
Fewer young people are involved in crime	Needs an indicator to be agreed	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Maintain and develop the partnership working with the Police and criminal justice agencies
The top performing Community Safety Partnership in the UK		Tbc jointly with partner agencies	Tbc jointly with partner agencies	To be in the top 5 performing Community Safety Partnerships within our 'Most Similar Group' for recorded crime	Maintain and develop the partnership working with the Police and other partners through Safer Swansea Partnership
Fewer people affected by anti-social behaviour		Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Working in partnership through the Safer Swansea Partnership

More people from disadvantaged areas are involved in physical activity		Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review Active and Healthy Swansea strategy
Fewer people from disadvantaged areas are obese		Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review Active and Healthy Swansea strategy

People have good places to live and work

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
People have access to good public transport	Percentage of households with access to hourly or better weekday daytime bus services or alternative provision	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Maintain percentage of households with access to hourly or better weekday daytime bus services or alternative transport provision	Review the indicator for suitability on the poverty agenda Develop an overall Council Transport Strategy, with a focus on access issues for people experiencing poverty

People live in resilient communities

Key Outcomes	How we'll measure success	Current performance	By 2017	By 2021	Key Actions
People across Swansea believe they live in a good place	Rating of a 'very good' place to live in survey	69% in South West Swansea 24% in Central and East Swansea (Swansea Voices, 2012)	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review research methodology for suitability
People believe that they can take part in decisions	Number of those rating 'agree' in survey question: by cooperating with other people in your neighbourhood you can influence designs affecting it	65% agree in South West Swansea 46% agree in Central and East Swansea (Swansea Voices, 2012)	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review research methodology for suitability
People live in places where there is a strong sense of community	Number of those giving a positive response in survey question: strongly agree their neighbourhood has a strong sense of community and they feel a part of the community	tbc	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review research methodology for suitability

People from different cultures get on well together	Number of those giving a positive response in survey question: it is a place where cultures can live well together	tbc	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review research methodology for suitability
Additional measures	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Tbc jointly with partner agencies	Review and analysis of the Five Ways to Wellbeing and other options for collation of individual wellbeing data